



ANNUAL REPORT 2023

FLAGLER COUNTY SHERIFF'S OFFICE

★★★★ SHERIFF RICK STALY ★★★★★

MESSAGE FROM THE SHERIFF

Dear Flagler County Residents,

On behalf of the hard-working men and women of the Flagler County Sheriff's Office, I am proud to present our 2023 Annual Report! As you will see throughout this report, your Sheriff's Office has been as committed as ever to serving and protecting our community during the past year.



During 2023, our employees and units were recognized with local, state, national, and international awards, giving you a Sheriff's Office to be proud of! Our new state-of-the-art Operations Center allowed us the opportunity to host new and exciting events like our first ever Summit to Protect and Serve Seniors, which was incredibly well-received by our community, and the ability to host numerous classes locally. And we continued our efforts to connect with our community through our Guardianship Policing partnerships, education, social media, and ensuring transparency by policing with the community.

Our dedicated and professional team works hard every day engaging our youth, dismantling drug organizations, and arresting drunk drivers, sex offenders, and other dangerous criminals. In our Court and Detention Services Division, we expanded programs to reduce the number of repeat offenders, giving inmates the opportunity to learn a trade or overcome mental health and substance abuse issues, so that they can turn their lives around and become productive citizens. For these programs, our Detention team received the American Jail Association's Innovative Jail of the Year award!

After a full year in our new Operations Center, we've not only seen the capabilities of new technology in our Real Time Crime Center, but also the synergy that results from being able to collaborate as a team in one location. This has resulted in our ability to quickly apprehend offenders.

Do your part to prevent crime by keeping your home, business, and car doors locked and your garage doors closed. Remember, if you "see something, say something!" Stay diligent and report suspicious activity, persons, or vehicles immediately, and together we can prevent and reduce crime.

As always, we seek to partner with you to keep our community safe. Follow us on social media so that you can stay informed, receive important safety announcements, and know about upcoming events where you can connect with us. Better yet, download the FCSO app on your phone!

Sincerely,


Sheriff Rick Staly

MEET SHERIFF STALY

Sheriff Rick Staly is serving his second 4-year term as Flagler County Sheriff. He was first elected to the office of Sheriff in 2016 and was sworn in as the 18th Sheriff of Flagler County on January 3, 2017. Following his first term, he was overwhelmingly re-elected in 2020.

Sheriff Staly holds a master's degree in Justice Administration from the University of Louisville and a bachelor's degree in Criminal Justice from Rollins College. Sheriff Staly is a graduate of the 177th Session of the FBI National Academy, the 79th Session of the FBI LEEDS Program, and the Southern Police Institute's 79th Administrative Officer's Course. He is also a graduate of the 112th Session of the National Sheriff's Institute (NSI) and Session 2 of NSI's Jail Administration, making him the first Sheriff in Flagler County to graduate from the NSI.

Sheriff Staly began his law enforcement career in 1975 as a police officer in the City of Oviedo, Florida and later in the City of Altamonte Springs, Florida. In 1977, Sheriff Staly joined the Orange County Sheriff's Office as a Deputy Sheriff. Through the next 23 years, he was promoted through the ranks—ultimately serving as Undersheriff, or second-in-command, of the 4th largest law enforcement agency in Florida and the 13th largest Sheriff's Office in the nation. Sheriff Staly retired from the public sector in 2001, but remained a sworn reserve Deputy Sheriff with the Seminole County Sheriff's Office.

After a brief retirement, Sheriff Staly worked in the private security industry as a Senior Vice President for an international developer where he was responsible for security operations in five states and the Bahamas. He moved to Flagler County in 2005 and started his own security business based in Palm Coast in 2008. After growing the company to 128 employees with an annual revenue of \$3.5 million, he sold the company to a national security firm and looked to return to public service.

In 2013, he joined the Flagler County Sheriff's Office where he served as Undersheriff for two years. Sheriff Staly was asked by the community to run for Sheriff in 2015. In 2016, he was elected as the 18th Sheriff of Flagler County and re-elected in 2020.

During Sheriff Staly's more than 48-year career of public safety service, he has received numerous awards, commendations, and medals. While serving the Orange County Sheriff's Office, he received the Medal of Valor, Purple Heart Medal, and Florida Governor's Medal of Heroism after being shot three times while saving the life of a fellow Deputy Sheriff. In 2015, he was awarded the President's Lifetime Achievement Award from President Obama. In 2019, Sheriff Staly was selected as one of five finalists for the NRA's Law Enforcement Officer of the Year Award.



EXECUTIVE STAFF



OUR MISSION

SUPPORTING A SAFE COMMUNITY THROUGH DISTINGUISHED SERVICE.

OUR VISION

TO BE NATIONALLY RECOGNIZED FOR EXCELLENCE IN INNOVATIVE PUBLIC SAFETY SERVICES AND COMMUNITY PARTNERSHIPS

OUR AREAS OF FOCUS

WORKFORCE EXCELLENCE • POSITIVE COMMUNITY OUTCOMES • TECHNOLOGY MAXIMIZATION • OPERATIONAL EXCELLENCE

OVER 100 YEARS OF HISTORY

On July 9, 1917, Florida Governor Sidney Catts appointed E.W. Johnston as the Sheriff of Flagler County, thus establishing the Flagler County Sheriff's Office. Since then, the Flagler County Sheriff's Office has proudly served the citizens of Flagler County for over 100 years as the only full-service law enforcement agency in the county.

Since its establishment, the position of Flagler County Sheriff has been held 18 times by 16 different men, with two holding non-consecutive terms. Sheriff Bob McCarthy (14th Sheriff, 1983–2001) holds the distinction as the longest-serving Sheriff in Flagler County history, having served seventeen consecutive years.

In the county's early years, the Sheriff's Office faced vastly different challenges from today. As the rural community grew, Sheriffs dealt with motor vehicle accidents involving cattle, and combating illegal stills and moonshine runners during Prohibition. Illegal moonshine activities flourished into the 1960s in the rural areas of Flagler County before Sheriff Homer Brooks (9th Sheriff, 1957–1965) made it a mission to stamp out bootleggers.

In the early days of law enforcement in rural Florida, before the county had a jail, the Sheriff would house and feed prisoners in his own home. The first Flagler County jail, locally known as the "Stockade," was replaced in 1940 by a new jail built through the New Deal-era Works Progress Administration (WPA). The keys of the new WPA-built Flagler County jail were turned over to Sheriff E.W. Johnston (6th Sheriff, 1937–1941), serving for the second time as Sheriff, who moved the entire Sheriff's Office into the new building. The WPA-built jail saw multiple renovations until a newer and larger building was finally needed in the 1980s. It was at this time that the Flagler County Inmate Facility, now known as the Sheriff Perry Hall Inmate Detention Facility, was built.

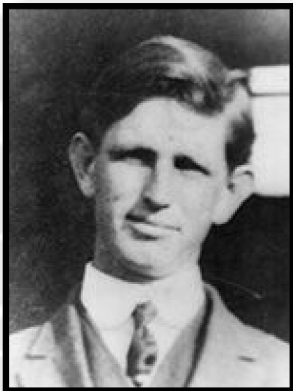
As the county has grown and the jail has grown, so too has the Sheriff's Office itself. In the early days of Florida law enforcement, policing was a family affair. Oftentimes, wives were the jail matrons while sons and brothers served as deputies. For example, Sheriff Perry Hall (2nd Sheriff, 1925–1927) and Sheriff William J. Williams (3rd Sheriff, 1927–1928) were brothers-in-law, as Williams served as Hall's Chief Deputy and Jailer, and took over as Sheriff upon Hall's death. Even well into the 1960s, the agency had "no uniforms, no police cars, and [deputies] paid for [their] own gas" as Sheriff Hugh "Ace" Drummond (10th Sheriff, 1965) recalled. This is a far cry from today, as the Flagler County Sheriff's Office under Sheriff Rick Staly (18th Sheriff, 2017–Present) has become a modern and professional law enforcement agency fit for the 21st century.

Artifacts from the agency's storied history can be seen at the Flagler County Sheriff's Office Museum, located at the FCSO Operations Center at 61 Sheriff EW Johnston Dr in Bunnell, Florida. Stop by and explore sometime!





IN REMEMBRANCE OF OUR FALLEN HEROES



SHERIFF
PERRY HALL
EOW: 08/21/1927



DEPUTY
GEORGE DURRANCE
EOW: 08/25/1927



SHERIFF
HOMER BROOKS
EOW: 03/23/1965



DEPUTY
CHUCK SEASE
EOW: 07/05/2003



SERGEANT
FRANKIE CELICO
EOW: 09/09/2011



DEPUTY FIRST CLASS
PAUL LUCIANO
EOW: 08/26/2021

F.S.E.A.T / SHERIFF'S GALA

The **Flagler Sheriff's Employee Assistance Trust (FSEAT)** was the vision of Sheriff Rick Staly, and was founded in 2017 to aid Flagler County Sheriff's Office employees in times of unforeseen critical need. The Board of Directors are all volunteers from the community. The mission of FSEAT is simple and direct: "To serve those who serve our community."

FSEAT's goals are threefold:

- Provide confidential financial assistance to employees during an emergency in their personal life.
- Give support to the families of slain Flagler County Sheriff's Office employees.
- Recognize Flagler County Sheriff's Office deputies killed in the line of duty.

While Flagler County Sheriff's Office employees serve our community, FSEAT serves them in their time of need. Area businesses, organizations, individuals, and Sheriff's Office employees (through optional payroll deductions) continue to support FSEAT through their tax deductible contributions. We have been blessed with community support and we thank you! We continue to seek financial support to expand the FSEAT program with a goal of raising \$1 million dollars.

FSEAT serves all Flagler County Sheriff's Office employees, regardless of whether they serve in a sworn position or as part of our professional support staff. Each application for assistance undergoes a detailed review process to ensure it meets FSEAT guidelines.

The annual Sheriff's Gala is FSEAT's only fundraiser, but contributions are accepted year-round. For more information, or to make a tax deductible donation, visit fseat.org or *scan the QR code*.





At the 2023 Sheriff's Gala to benefit the Flagler Sheriff's Employee Assistance Trust, Sheriff Staly and keynote speaker Attorney General Ashley Moody recognized FCSO's employees of the year.



DETECTIVE FIRST CLASS ADAM GOSSETT
LAW ENFORCEMENT DEPUTY OF THE YEAR



DEPUTY FIRST CLASS SARA RADFORD
DETENTION DEPUTY OF THE YEAR



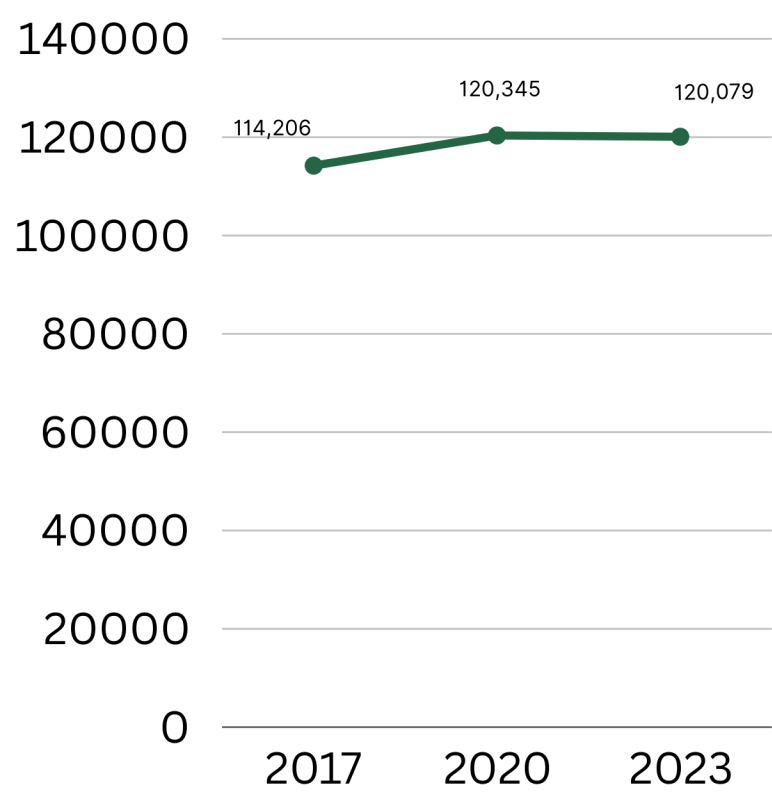
COMMUNICATIONS SPECIALIST LINDSEY STANFORD
PROFESSIONAL SUPPORT EMPLOYEE OF THE YEAR



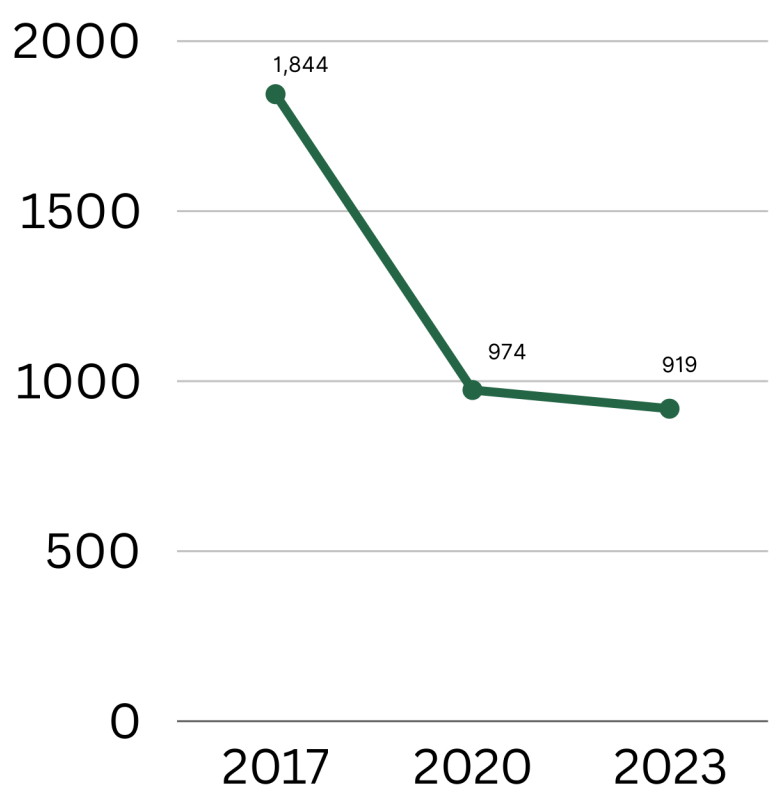
ROBERT "KRAZE" KORLACKI
VOLUNTEER OF THE YEAR

2023 IN NUMBERS

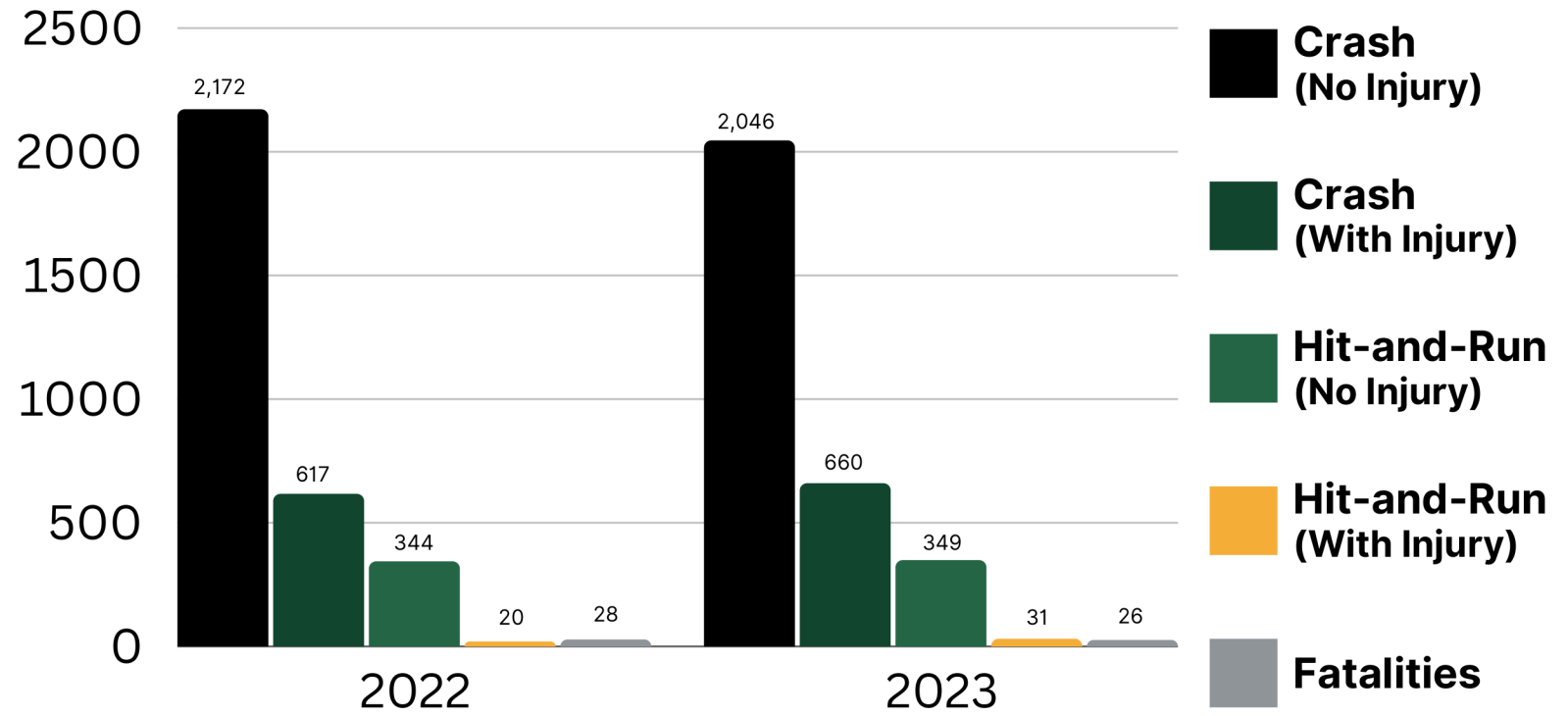
CALLS FOR SERVICE



CRIMES REPORTED



TRAFFIC CRASH STATISTICS



AWARDS AND RECOGNITIONS



Sheriff Perry Hall Inmate Detention Facility — 2023 Innovation Award - Medium Jail, *American Jail Association*



Citizen Observer Patrol — Leadership in Volunteer Police Service Programs Award, *International Association of Chiefs of Police*



Sheriff Rick Staly — 2023 Law Enforcement Leadership Award, *Center for Law and Social Justice at Bethune-Cookman University*; 2023 J.J. Martin Leadership Award



Sheriff Rick Staly, Flagler County Sheriff's Office — 2022 Outstanding Partner, *Bunnell Police Department (Awarded 2023)*



Chief Kim Burroughs, Chaplain Ed Reistetter — 2023 Anthony Gasparino "Lest We Forget Award," *Santa Maria Del Mar Catholic Church*



Communications Supervisor Heather Robinson — 2023 Line Supervisor of the Year, *International Association of Public-Safety Communications Officials*



Detective Austin Dalrymple — Law Enforcement Commendation Medal, *Sons of the American Revolution*



Detective First Class Adam Gossett — 2023 Officer of the Year for Flagler County, *Crime Stoppers of Northeast Florida*; 2023 Law Enforcement Officer of the Year, *Flagler/Palm Coast Kiwanis Club*



Master Deputy Crista Rainey — 2022 Attorney General's Law Enforcement Officer of the Year - Finalist, *Office of Attorney General Ashley Moody (Awarded 2023)*

COMMUNITY POLICING DIVISION

The **Community Policing Division (CPD)**, or uniform patrol, is the most visible division of the Sheriff's Office. These are the deputies patrolling the neighborhoods and businesses and are often the first deputies to respond to calls for service. These dedicated deputies put themselves in harm's way each day in order to be the first to give aid to a victim, engage a suspect, or stabilize a violent situation. These deputies truly follow our Agency motto, "An honor to serve, a duty to protect."

The Community Policing Division is structured to reflect the three distinct and unique communities of Flagler County to enable a system known as District Policing.

- District 1 - The Beaches
 - This district includes the communities along the Atlantic Ocean: the *City of Flagler Beach*; the *Town of Marineland*; and the communities of *Beverly Beach*, *Hammock*, and *Painters Hill*
- District 2 - Palm Coast
 - This district includes the entirety of the *City of Palm Coast*—the largest city in Flagler County
- District 3 - Flagler West
 - This district includes the inland communities of Flagler County: the *City of Bunnell* and the communities of *Daytona North*, *Espanola*, *Favoretta*, *Flagler Estates*, *Korona*, and *St. Johns Park*



The purpose of District Policing is to allow deputies the ability to familiarize themselves with particular areas of the county in order to build partnerships with the residents and businesses of each district. This gives deputies the ability to address the public safety and quality of life issues that are unique to each district while being held accountable for crime in their assigned district. The overall goal is to deliver crime reduction strategies using Guardianship Policing methods that take into account the diversity and unique needs of Flagler County.



TRAFFIC AND MOTORS UNITS

The **Traffic Unit** and **Motors Unit** are committed to protecting and serving the citizens of the community while maintaining the highest level of standards. The Traffic Unit utilizes Ford Mustangs and the Motors Unit utilizes Harley Davidson motorcycles to maintain a visible presence on roadways and ensure that traffic laws are being followed.

The primary goal of both units is to ensure the safety of the motoring public by reducing crashes on roadways in Flagler County. To accomplish this mission, the Traffic and Motors Units aim to provide proactive traffic enforcement that is fair, firm, and consistent. They handle traffic-related issues such as speeding, aggressive driving, and other violations on roadways, as well as investigate traffic crashes.



Throughout the year, the Traffic and Motors Units organized local traffic enforcement programs, such as teaming up with Florida Highway Patrol and the Bunnell Police Department for Operation Wreck-LESS. They also participated in nationwide traffic enforcement efforts such as Operation CARE and the #ClickItOrTicket campaign.

These units also work to educate and engage the community through participating in community presentations, parades, and other activities such as the Florida Sheriffs Association's Teen Driver Challenge.



In 2023, Sheriff Staly increased the Motors Unit staffing from five deputies to eight, the highest in the unit's history, to address an increasing number of traffic complaints as Flagler County continues to grow.

We know that traffic is a highly important quality-of-life issue for many residents. We also know that our residents are the eyes and ears of this community. So, if you see something, say something! You can report traffic violations or other traffic safety concerns at any particular intersection, street, or certain neighborhood. These documented complaints are analyzed by a supervisor and become areas of focus for our Traffic and Motors Units to educate and enforce traffic laws.

To report a traffic concern, visit <https://www.flaglersheriff.com/traffic-complaint> or scan the QR code!



K-9 UNIT

The **K-9 Unit** consists of law enforcement deputies and their canine partners. The unit lineup is currently made up of four dual-purpose canines, one explosive detection canine, and one single-purpose Bloodhound. The dual-purpose canines are trained across disciplines in narcotics detection, tracking, article search, and criminal apprehension.

Canines are donated or purchased from various vendors across the country and paired with a deputy who has met the requirements of a K-9 handler. From there, the deputy and their canine partner undergo a lengthy training and certification process to form a Florida Department of Law Enforcement Certified K-9 team. After certification and deployment, K-9 teams continue to train weekly.

The K-9 Unit is instrumental in locating illegal narcotics in homes, yards, and vehicles in Flagler County. They also assist in criminal apprehension, missing persons cases, and participate in presentations throughout the community.

In March 2023, K-9 Axle advanced to the semifinals of the Florida Sheriffs Association K-9 March Madness Tournament! With the help of our community, Axle received over 11,500 votes across four rounds of competition.

In April 2023, FCSO received a new K-9, Neo, who became certified in patrol and narcotics detection along with his partner, Deputy Towns. Sadly, the agency lost an active K-9 (Keanu) and a retired K-9 (Repo) during the past year.

2023 STATS

464 DEPLOYMENTS

105 ARRESTS

121 NARCOTICS DETECT

86 EXPLOSIVES DETECT

47 PRESENTATIONS

CURRENT K-9 UNIT ROSTER



SERGEANT TARCZEWSKI • K-9 COIN



CORPORAL CAVAS • K-9 HOLMES



MASTER DEPUTY DAWSON • K-9 BARO



DEPUTY FIRST CLASS CHAMPION • K-9 NITRO



DEPUTY BEAUSOLEIL • K-9 AXLE



DEPUTY TOWNS • K-9 NEO



MARINE AND BEACH PATROL UNITS

The **Marine Unit** and **Beach Patrol Unit** are committed to protecting and assisting the residents of Flagler County both on and off of dry land. These units work in partnership with many other local agencies to protect residents in and near bodies of water.

The Marine Unit is responsible for patrolling approximately 85 miles of water throughout Flagler County. This includes the Intercoastal Waterway, canals, salt marshes, Lake Diston, parts of Crescent Lake, and 18.1 miles of ocean shoreline.



Since Sheriff Staly took office, the Marine Unit has purchased several new boats to aid in patrolling the unique waterways of Flagler County. These include a Diamondback Air Boat to patrol the salt marshes, a pontoon boat to aid the FCSO Dive Team, and their newest addition—a 2022 Boston Whaler Justice 250, giving them the ability to respond to emergencies in the Atlantic Ocean.

The Beach Patrol Unit utilizes a fully equipped Jeep Wrangler and ATV that are capable of driving along the beach and on most terrain that is impassible for regular patrol cars.



AGRICULTURE / RANCH UNIT

The **Agriculture / Ranch Unit** is responsible for patrolling and investigation duties in the rural sections of Flagler County. Thefts of farm animals, crops, machinery, equipment, trespassing on cultivated lands, and animal abuse or neglect are just a few examples of the crimes investigated by the Agriculture/Ranch Unit. This unit also conducts proactive patrols of extremely remote areas for illegal drug activity and trespassing.

In 2023, in partnership with the St. Johns County Sheriff's Office, FCSO Deputy First Class Steve Williams and SJSO Deputy Pedonti were sworn in to be dually certified in both counties, giving both agencies the ability to respond across county lines.



UNMANNED AIRCRAFT SYSTEMS UNIT

The **Unmanned Aircraft Systems (UAS) Unit**, also known as the “drone team,” are highly trained members of the Community Policing Division that utilize the latest in UAS/UAV technology to assist in the agency's mission to protect our citizens and provide the highest level of service possible.

All of our UAV pilots are certified by the FAA as remote pilots under CFR Part 107. Additionally, they demonstrate platform proficiency under guidelines established by the National Institute of Standards and Technology (NIST) so that they are prepared to assist patrol deputies from the air with missing person searches, fugitive apprehension, traffic pattern monitoring, and tactical support for improved officer safety conditions.



EMERGENCY RESPONSE TEAM

The **Emergency Response Team (ERT)** is on call 24 hours a day, 7 days a week with the primary purpose of aiding citizens during times of need.

Members serve on the ERT as a collateral duty and attend regular training in search and rescue, Mobile Field Force, and natural disaster response topics so that they are ready to respond to a wide variety of incidents that may impact Flagler County. This team is utilized to respond to natural disasters, riot control, ground search operations, and perform search and rescue missions.

Additionally, the ERT provides logistical support for large scale FCSO operations in the field, as well as statewide support during declared emergencies and natural disasters.

In September 2023, the ERT was activated by the Florida Division of Emergency Management and the Florida Sheriffs Association Task Force to assist with response and recovery efforts in Suwannee County following the devastation of Hurricane Idalia. ERT members delivered food, water, and tarps to residents affected by the hurricane, as well as assisted with clearing trees and debris from roadways.



S.W.A.T.

The **Special Weapons and Tactics (SWAT) Team** is made up of highly trained Deputy Sheriffs. SWAT Team members must go through a rigorous selection process to include physical conditioning, decision-making exercises, and marksmanship.

The SWAT Team responds to high-risk incidents throughout Flagler County such as barricaded subjects, high-risk search warrants, and dangerous subject apprehension. The SWAT Team is on call 24 hours a day, 7 days a week with the primary purpose of aiding in crime reduction and saving lives to protect citizens throughout Flagler County.



CITIZEN OBSERVER PATROL

The **Citizen Observer Patrol (COP) Unit** is a volunteer patrol unit. The "mission" of the COP Unit is to help make the neighborhoods of Flagler County as safe and secure as possible.



Volunteers serve many valuable roles. At the District 2 - Palm Coast Office, members of the COP Unit staff the front desk, provide fingerprinting services, fill requests for vacation house watches, dispatch COP vehicles, and ensure citizens' concerns are routed to the proper unit. COPs can be trained as Traffic Crash Investigators and handle motor vehicle collisions that do not involve serious injuries or any criminal aspect, conducting an initial investigation before turning their cases over to sworn deputies. COPs also often assist with traffic control at accidents, parades, and other special details.

In 2023, the COP Unit received international recognition, being awarded the International Association of Chiefs of Police Leadership in Volunteer Police Service Programs Award! Over the past year, our COPs clocked a total of 26,895 volunteer hours, saving taxpayers over \$900,000! *Interested in volunteering? Scan the QR code!*



INVESTIGATIVE SERVICES DIVISION

The **Investigative Services Division (ISD)** conducts follow-up investigations of crimes reported by the Community Policing Division, as well as proactive investigations concerning narcotics and gang enforcement. The division is comprised of the Criminal Investigations Unit, Intel/Homeland Security Enforcement, and Youth Services, which work together during investigations. Skilled General Assignment, Major Case, and Special Investigations detectives in the Criminal Investigations Unit work in conjunction with the Real Time Crime Center, the Problem Area Crime Enforcement (PACE) Unit, and the Crime Analytics Unit in order to solve crimes and create a safer community.

Detectives also work closely with the citizens of Flagler County. In 2023, FCSO unveiled "Connect Flagler County," a new public safety program enabling the people of Flagler County to help keep their community safe. This voluntary camera registry program gives private residents and business owners the ability to register their cameras to an online portal, only accessible through permission, for law enforcement to quickly and easily use cameras to create a map of relevant cameras that could obtain actionable evidence for crimes and life-saving data. This enables detectives to easily locate the nearest cameras in a designated area during the course of an investigation, emergency event, or emergency response. In the past, investigators had to rely on eyewitnesses and piece together pertinent information over days and sometimes months. To register your security camera locations or get more information, visit connectflaglercounty.org or *scan the QR code!*



VICTIM SERVICES UNIT

The **Victim Services Unit** is composed of civilian Victim Advocates who are available 24 hours a day, 7 days a week to respond to the needs of individuals who have been victims or secondary victims of crime. Victim Advocates work to ensure that all victims, next of kin, and witnesses are treated with fairness, compassion, and dignity during the investigation and judicial processes.

At the crime scene, Victim Advocates provide brief crisis counseling, emotional support, and referrals. They also ensure that victims and secondary victims are informed of their legal rights and assist them in understanding the complexities of the investigative and judicial process. Additionally, they assist loved ones with contacting funeral homes, family and friends, employers, and schools.

Victim Advocates work closely with detectives in the Investigative Services Division and partner organizations, such as the Family Life Center, to raise awareness for and combat serious issues that affect our community. For example, they teamed up with detectives in October to promote Domestic Violence Awareness Month.



SPECIAL INVESTIGATIONS UNIT

The **Special Investigations Unit (SIU)** is a proactive unit responsible for investigating all drug-related complaints including organized crime, drug trafficking organizations, money laundering, pharmaceutical drug diversion, and prostitution. The SIU team conducts follow-up investigations generated by citizen complaints as well as patrol officers, and generates primary investigations by utilizing technology and confidential informants. The Unit is involved in every aspect of a drug investigation including street-level drug purchases, marijuana grow operations, and clandestine lab investigations.

The SIU team conducts thorough investigations of residences that have received numerous complaints and reports of drug activity, placing them on the Sheriff's High-Interest Target List. They then work with the SWAT Team to serve search warrants on these High-Interest Targets, resulting in the confiscation of drugs and drug paraphernalia and felony arrests of poison peddlers. Through the use of the latest investigative techniques and state-of-the-art crime-fighting technology, the Special Investigations Unit closed multiple drug houses throughout Flagler County during the past year and seized \$377,012 worth of illegal drugs.

In May 2023, Sheriff Staly joined United States Attorney Roger B. Handberg to announce the return of an indictment charging nine individuals with a drug trafficking conspiracy and other charges as a result of a joint investigation dubbed "Operation Ice Man." Since early 2022, the Federal Bureau of Investigation (FBI), the Drug Enforcement Administration (DEA), the Flagler County Sheriff's Office, and the Volusia Sheriff's Office were involved in an investigation into a drug trafficking organization that was transporting methamphetamine and cocaine from a Mexican cartel to Phoenix, Arizona and Los Angeles, California, then to Central Florida.

During the investigation, multiple search warrants were conducted, resulting in the seizure of 80.45 kilograms of methamphetamines, 2.72 kilograms of cocaine, 1,114 grams of fentanyl, 27 guns, and hundreds of rounds of ammunition.

If anyone has information on suspected narcotics activity or dealers in Flagler County, contact FCSO by calling Crime Stoppers at 1-888-277-TIPS (8477). You may be eligible for a reward up to \$5,000.00. You may also send tips by email to TIPS@flaglersheriff.com or by calling FCSO's non-emergency line at 386-313-4911.



COLD CASE UNIT

The **Cold Case Unit** is dedicated to solving the agency's unsolved missing persons cases and homicides that have gone "cold."

With advancements in DNA technology and excellent investigative work, the Cold Case Unit saw breakthroughs in multiple cases during the past year.

In February 2023, with the help of the Palm Beach County Sheriff's Office Forensic Imaging Unit, the Unit produced a new facial approximation for an unidentified female homicide victim from 1993. Cold Case Detective Sarah Scalia and Othram Inc., a DNA laboratory, are actively engaged in research in hopes of finally identifying the victim. So far, over 30 relatives have been contacted from the victim's extensive family tree that was developed through the victim's DNA profile. However, her identity remains unknown, but hopes are high that another breakthrough in the case is only a matter of time.

A 1997 homicide case saw an even bigger breakthrough. As FCSO hosted the Florida Sheriffs Association Cold Case Advisory Commission (CCAC) training day and commission meeting in August, Sheriff Staly, Detective Scalia, Citrus County Sheriff Mike Prendergast (Chairman of the CCAC), and Nassau County Sheriff Bill Leeper (Florida Sheriffs Association President) held a press conference to announce a major update. After 26 years, with the help of genetic genealogy from Othram Inc., an unidentified victim was finally given a name: Robert Bruce McPhail, a 58-year-old originally from Kenora/Winnipeg, Manitoba, Canada.



While they now had a name, detectives still had no photo of McPhail, instead relying on a facial approximation developed in 1997. However, news of the discovery quickly reached Canadian news outlets and, just one day after the announcement, a caller provided photos and information confirming the subject as McPhail. Now with a name and photographs, detectives are working diligently to finally solve this cold case.

Finally, the Unit took a step towards solving the agency's oldest cold case—a homicide dating back to 1980. In November 2023, the Unit received a new facial reconstruction of the victim, again with the help of a genetic profile from Othram Inc. and the Palm Beach County Sheriff's Office Forensic Imaging Unit. Detectives are still seeking information to finally identify the victim and close the case.

The Cold Case Unit is seeking the public's help to solve our remaining cold cases and provide closure to the families of victims. *To learn more about our unsolved cases or submit a tip that can help us crack a case, scan the QR code!*



HOMELAND SECURITY SECTION

The **Homeland Security Section** of the Investigative Services Division is responsible for investigating, collecting, analyzing, and disseminating intelligence information concerning threats such as criminal activity, international and domestic terrorism, pawn, street gangs, outlaw motorcycle gangs, and sexual offenders/predators.

Coordinating with local, state, and federal agencies if necessary, the Section gathers criminal intelligence information for the purpose of tracking and identifying emerging crime patterns and assists in developing enforcement and crime prevention strategies.



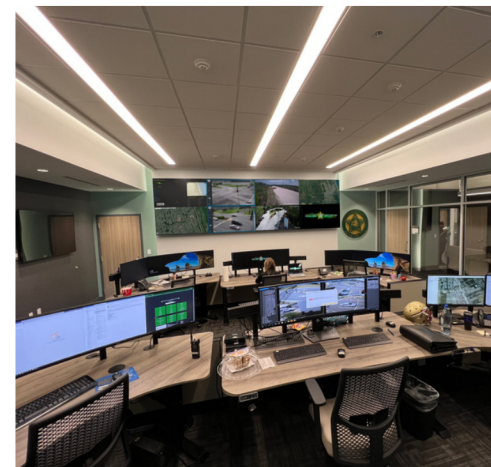
REAL TIME CRIME CENTER

The **Real Time Crime Center (RTCC)** deploys a host of advanced, cutting-edge technologies that allows for crime-fighting in real time, helping FCSO to achieve a 50% crime reduction under Sheriff Staly. Some of these technologies, like license plate reader technology and crime databases, are utilized to stop criminals before they even get the chance to prey on our community.

The RTCC can also provide real-time information to deputies during calls for service. When a call comes into the Communications Center, crime analysts in the RTCC can immediately pull up any camera feeds in the area to aid deputies on the call, enabling them to make better decisions, catch criminals faster, and even potentially save lives. As of this past year, that even includes the ability to livestream deputies' body-worn cameras, providing an "extra set of eyes" that can prove to be invaluable when responding to threats. *Scan the QR code to watch a feature from News 6 Getting Results on the RTCC and how it was utilized during a life-or-death call in May 2023!*



Detectives utilize the RTCC on a daily basis to follow up on cases and can use available camera feeds to strengthen their investigations. The RTCC also has access to cameras in public schools in the county, which can be monitored live if a threat to the school is detected.



YOUTH SERVICES SECTION

The **Youth Services Section** of the Investigative Services Division focuses primarily on connecting with Flagler County youth and preventing juvenile crime. It does this through community outreach programs such as the Flagler Sheriff's Police Athletic League and the Sheriff's Explorer program, as well as through units such as the School Resource Unit and Behavioral Response Unit.

FLAGLER SHERIFF'S POLICE ATHLETIC LEAGUE

The **Flagler Sheriff's Police Athletic League (PAL)** is a non-profit 501(c)(3) youth-serving organization with the cooperative support of the Flagler County Sheriff's Office. The organization is a mixture of law enforcement, civilian staff, and a volunteer board of directors made up of business and community leaders. The mission of the Flagler Sheriff's PAL is to reduce juvenile crime by providing and coordinating quality programs and activities which contribute to the character, integrity, physical and mental fitness, citizenship, sportsmanship, and personal well-being of Flagler County's youth.



The Flagler Sheriff's PAL is committed to providing safe and structured programs to the youth of Flagler County. The organization hosts youth sports programs throughout the year including cheerleading, baseball, softball, swimming, tennis, and volleyball. In 2023, the Flagler Sheriff's PAL added floor hockey to its list of programs. Additionally, the Flagler Sheriff's PAL hosts other fun events year-round such as Painting PALs, summer camps, and an annual trunk-or-treat.



For more information on Flagler Sheriff's PAL programs, call 386-358-2655, visit flaglersheriffpal.org, or scan the QR code!

FLAGLER SHERIFF'S EXPLORER PROGRAM

The **Flagler Sheriff's Explorer Program** was established in 1986 and is designed to build strong relationships between its participants—young men and women—and law enforcement, while teaching them about the profession.



In addition to receiving training from FCSO Explorer Advisors, Explorers also meet, train with, and even compete against Explorers Posts from other counties during the year. In 2023, multiple FCSO Explorers took home hardware at statewide competitions!



If you are interested in this program for your child, call 386-437-4116 or email fcsoexplorers@flaglersheriff.com!

SCHOOL RESOURCE UNIT

The **School Resource Unit** is made up of School Resource Deputies (SRDs) pledged to keep our school campuses safe. The Flagler County Sheriff's Office is committed to working closely with Flagler Schools to keep schools safe, provide professional service in education settings, and improve the relationship between our Deputy Sheriffs and youth in our community.

Through the School Resource Unit, FCSO provides 13 full-time SRDs across all Flagler County public schools. There is one SRD assigned to each elementary and middle school, and two deputies assigned to each high school. SRDs are responsible for handling calls for service within their respective schools; providing instruction and counseling on police-related topics to students, faculty, and staff; and helping to ensure a safe area for student learning.

Get to know the SRD in your child's school by scanning the QR code below!



BEHAVIORAL RESPONSE UNIT

The **Behavioral Response Unit (BRU)** was established by Sheriff Staly in 2022 and is funded under the Criminal Justice, Mental Health, and Substance Abuse Reinvestment Grant. The BRU's Mental Health Specialists respond in unmarked vehicles with FCSO deputies to assist with mental health and/or substance abuse crisis calls.

The BRU continually seeks to build connections with community resources to provide referrals and follow-up services for individuals in crisis. Individuals who are active in the program are provided follow-up services in person and over the phone, along with care coordination, case management, and referrals for services. The BRU also meets with Flagler School Student Services to staff cases monthly in an effort to fill gaps in services and has established partnerships with the FCSO CNT and K9 units.

Since its inception, the BRU has responded to more than 500 calls for service and provided care coordination for over 60 individuals! For more information about this unit, please email BehavioralResponseUnit@flaglersheriff.com.



COURT AND DETENTION SERVICES DIVISION

The **Court and Detention Services Division (CDSD)** is responsible for performing the duties of the Sheriff as the Executive Officer of the Court, as well as overseeing the Sheriff Perry Hall Inmate Detention Facility. It is split between the Court Services Section and the Detention Services Section.



COURT SERVICES SECTION

The **Court Services Section** is responsible for providing security in the courts and serving all court process.

According to Florida Law, the Sheriff is the Executive Officer of the Court and the means by which the judgements of the court are generally enforced. The Flagler County Sheriff's Office assigns certain deputies to act as the court's executive officers. These deputies are traditionally called "bailiffs" and provide security for the court, judges, and the jury so that justice can be fairly determined and administered.



Through the Judicial Process and Fugitive Unit, the Court Services Section also ensures that all criminal and civil processes are served in a timely and efficient manner. This unit carries out orders of the courts in reference to the execution of arrest warrants, levying on property, execution of writs, receiving and processing capias, and all other arrest orders.

DETENTION SERVICES SECTION

The **Detention Services Section** manages the Sheriff Perry Hall Inmate Detention Facility (SPHIDF), perhaps better known by the community as the “Green Roof Inn.” The facility is comprised of 15 housing units with a capacity of 400 inmates who are incarcerated for crimes ranging from theft and trespassing to drug trafficking and murder.

Not content with the jail being a “revolving door” for inmates, Sheriff Staly’s vision is for the SPHIDF to improve inmate outcomes so inmates don’t return to jail. As such, the SPHIDF is continuously enhancing its inmate programming services. This includes its Homeward Bound Initiative, which began in 2022 through a partnership with Flagler Technical College and provides job skills training to inmates and certifications through the Florida Department of Education. With an HVAC Pre-Apprenticeship program, Vinyl Graphics Application course, Food Management/Culinary course, and a new Electrical course introduced this past year, the jail offers inmates the skills and certifications to secure jobs and become productive members of society upon their release from jail. In addition, the GED course offered through the program saw its first two graduates in 2023!

The jail also offers its Successful Mental Health and Addiction Recovery Treatment (SMART) program; a 90-day evidence-based in-custody treatment program in collaboration with EPIC Behavioral Healthcare to address the often-underlying issues of substance abuse and mental illness. With daily structured sections while in jail and recovery plans after release, the SMART program has a 40% higher success rate than similar addiction recovery programs nationwide!

In recognition of its successful programs, the jail was awarded the 2023 Innovation Award - Medium Jail by the American Jail Association!



ORGANIZATIONAL SERVICES DIVISION

The **Organizational Services Division (OSD)**, while the least visible division of the Sheriff's Office, is responsible for important functions that keep the agency running—often behind the scenes. It encompasses Human Resources, Professional Development and Accreditation, Special Projects, and Management Services, including the FCSO Communications Center.

HUMAN RESOURCES SECTION

The **Human Resources Section** is responsible for the recruitment and hiring of qualified applicants—including sworn law enforcement deputies, detention deputies, and non-sworn professional support staff—and maintaining personnel records for the agency. The Section is also responsible for coordinating all employee benefits.

We're always looking for hard-working, dedicated individuals to join our team! Be a part of a team that makes a difference in the community. *Scan the QR code for current employment opportunities.*



PROFESSIONAL DEVELOPMENT UNIT

The FCSO **Professional Development Unit** is responsible for the Field Training and Evaluation of all new sworn hires. They also work closely with the Florida Criminal Justice and Standards Commission to ensure that all of the agency's sworn employees remain current on the state-required training necessary to maintain their sworn status and keep their abilities current. The unit also coordinates specialized training by either hosting specialized training at our training facilities or by assisting employees attending various schools and seminars.



ACCREDITATION UNIT

The **Accreditation Unit** ensures that the agency maintains its various accreditation certifications. The Flagler County Sheriff's Office was initially awarded state law enforcement accreditation on February 9, 2005 by the Commission for Florida Law Enforcement Accreditation. FCSO is a four-diamond accredited agency, as the jail is accredited by the Florida Corrections Accreditation Commission, the Communications Center is accredited by the Florida Telecommunications Accreditation Commission, and the agency is also accredited by the National Institute of Ethics.



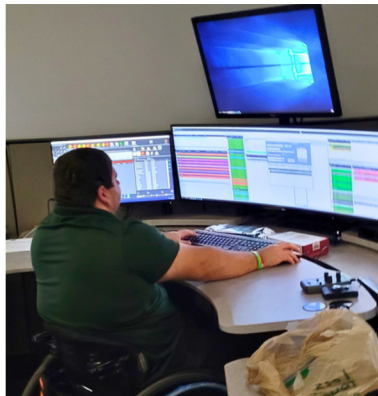
COMMUNICATIONS CENTER

The **Communications Center** is an accredited 9-1-1 center and serves as the county-wide Public Safety Answering Point for all emergency and non-emergency calls. In addition to the Sheriff's Office, the Communications Center provides dispatch services for Flagler County Fire Rescue, the Palm Coast Fire Department, the Flagler Beach Police Department, the Flagler Beach Fire Department, and the Bunnell Police Department.

The Communications Center utilizes sophisticated Computer-Aided Dispatch and Records Management System for dispatchers to assist law enforcement or fire rescue operations and document calls for service. In 2023, FCSO Communications added a "game changing" software to its toolbox: Prepared Live. This allows dispatchers to text a link to the 911 caller and, if the caller wishes to, start a live video feed directly to the dispatcher. This gives dispatchers the ability to see exactly what is going on and what resources are needed in real time.

As Certified Public Safety Telecommunicators, Communications Center personnel must complete extensive training to handle whatever events come their way during a call for service. And they certainly experience some interesting situations! In May 2023, for example, Communications Specialist First Class Stephanie Mayberry showed unwavering composure, professionalism, and quick thinking to help deliver a baby boy during a 9-1-1 call.

Additionally, in recognition of demonstrating the highest levels of conduct and performance in the line of duty, Communications Supervisor Heather Robinson was selected as the 2023 Association of Public-Safety Communications Officials International Line Supervisor of the Year!



ENGAGING OUR COMMUNITY

The **Community Engagement Unit** employs many programs and initiatives designed to keep citizens informed and involved with their Sheriff's Office. Take advantage of free programs we offer!

CITIZENS ACADEMY

The Sheriff's Citizens Academy provides participants an inside look at the Sheriff's Office! Academy classes are taught by members of the Sheriff's Office command staff as well as civilian personnel, giving participants the opportunity to meet Sheriff Staly and the FCSO team as they learn about our facilities, specialized units, and much more.



WOMEN'S SELF-DEFENSE CLASSES

Our Women's Self-Defense Classes provide safety information as well as hands-on defensive training to women of all ages! Groups and/or organizations are welcome and classes are available at the location of your choice. Since the course's inception in 2007, FCSO has hosted over 200 classes and graduated 3,000 participants!



NEIGHBORHOOD WATCH GROUPS

Our Neighborhood Watch Groups provide residents a role in keeping their communities safe as the extra eyes and ears of law enforcement! Learn how to alert FCSO when you observe a suspicious person or potential criminal activity. Join an existing Neighborhood Watch Group or get information about starting your own!



AUTISM AWARENESS PROGRAM

The Autism Awareness Program demonstrates that FCSO's commitment to service is something that applies to everyone in Flagler County. This program enables deputies responding to a call to quickly become aware there may be a person with autism present so they can provide special consideration and sensitivity to your loved ones.



A large collage of 30 photographs showing various community events, police activities, and public safety initiatives. The images include police officers interacting with the public, participating in parades, and performing community service. Specific events mentioned include "Depoties and Kids Together", "Live Sports Game Day", and "Craft Cocktails Social Hour". The collage also features a large group of officers in uniform and a vintage police car.

STAY SAFE

Follow these safety tips year-round!

- Keep doors, windows, and garages locked and secured at all times.
- Don't leave valuables unattended and in plain sight in your car.
- Never give out personal information over the phone.
- Don't give cleaners, babysitters, or anyone working in your home spare keys or access to security codes.
- If you see something, say something! Report suspicious persons or activity to our non-emergency line (386-313-4911) or email TIPS@flaglersheriff.com.
- Call 9-1-1 if you see a crime in progress or feel endangered.

STAY INFORMED

NUMBERS TO KNOW

EMERGENCY..... 9-1-1

Non-emergency..... (386) 313-4911

Main Office..... (386) 437-4116

Volunteers..... (386) 313-4814

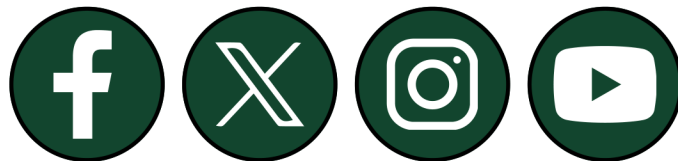
Community Engagement..... (386) 586-2623

Police Athletic League..... (386) 586-2655

DOWNLOAD THE FCSO APP!



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@FlaglerSheriff

VISIT OUR WEBSITE!

www.flaglersheriff.com



FLAGLER COUNTY SHERIFF'S OFFICE

A FOUR-DIAMOND ACCREDITED AGENCY



RICK STALY
SHERIFF



JOIN OUR TEAM!